FAQ istudent

1. How to Self Check Email Registered:

https://ssprv2.uitm.edu.my/sspr/public/forgottenusername

If you unable to login and need to changed email address please contact academic office at your faculty/kampus. Online support via telegram Academic faculty/campus :

https://sites.google.com/uitm.edu.my/covid19uitmhea/yr-academic-officer/telegram-uitm

2. How to Change email Address

- Login student portal
- Click **Verify** on PDPA Verification Page (1st time login only)

**1st time login to student portal, students need to do PDPA Verification.

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Image: Market and State Period Perlindungan Data Peribadi 2010 Personal Data Protection Act 2010
Personal Data Protection Notice
PERSONAL DATA PROTECTION POLICY
Data Protection Act 2010 that applies to all companies established in the country. UNIVERSITI TEKNOLOGI MARA (UITM) is committed to ensuring that your privacy is protected according with the Personal Data Protection Act 201 (PDPA). UITM are required to inform you of your rights regarding your personal data that is being processed, being collected and further processe as well as the purposes of the data processing of administration, education, research, or non-commercial use only.
CLAUSE APPROVAL. By submitting this form. I hereby agree that UiTM may collect, obtain, store and process my Personal Data that UiTM provide in this form for the purpose of recruitment processing and administration of UiTM internal usage.
I hereby give consent for UITM to:-
 a) store and process my Personal Data; b) disclose my Personal Data to the relevant governmental authorities or third parties where required by law or for legal purposes; c) disclose my Personal Data to UITM advisers. including consultants, advocates and solicitors for purpose of determining UITM rights and enforcin any agreement with data subjects; d) disclose my Personal Data to any agent, contractor or service provider to whom UITM may have outsourced services to, subject always that sucparties acknowledge the confidentiality and rights of the data user and to comply with the provision of the Act.
In addition, my Personal Data may be transferred within the UiTM and its subsidiaries which may involve sending my data to a location outsid Malaysia. For the purpose of updating or correcting such data. I at any time apply to UITM to have access to my personal data which are stored b UiTM.
For avoidance of doubt. Personal Data includes all data defined within the Personal Data Protection Act 2010 including all data that had disclosed to UiTM in this form.

- Login again after PDPA verification to enter student portal homepage
- Click Update Mobile & Email to update your email or mobile no.

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3. How to Change Password

- Login student portal
- Click **Change Password** to change your password.

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