

## **FAQ istudent**

### **1. How to Self Check Email Registered:**

<https://ssprv2.uitm.edu.my/sspr/public/forgottenusername>

If you unable to login and need to changed email address please contact academic office at your faculty/kampus. Online support via telegram Academic faculty/campus :

<https://sites.google.com/uitm.edu.my/covid19uitmhea/yr-academic-officer/telegram-uitm>

### **2. How to Change email Address**

- **Login** student portal
- Click **Verify** on PDPA Verification Page (1<sup>st</sup> time login only)

**\*\*1<sup>st</sup> time login to student portal, students need to do PDPA Verification.**

The screenshot shows the 'Personal Data Protection Notice' page. At the top, there is a navigation bar with links for 'International', 'Student', 'Staff', and 'Alumni'. Below this is a banner for 'Perindungan Data Peribadi 2010' (Personal Data Protection Act 2010). The main content area is titled 'PERSONAL DATA PROTECTION POLICY' and contains the following text:

Data Protection Act 2010 that applies to all companies established in the country. UNIVERSITI TEKNOLOGI MARA (UiTM) is committed to ensuring that your privacy is protected according with the Personal Data Protection Act 2010 (PDPA). UiTM are required to inform you of your rights regarding your personal data that is being processed, being collected and further processed as well as the purposes of the data processing of administration, education, research, or non-commercial use only.

**CLAUSE APPROVAL**  
By submitting this form, I hereby agree that UiTM may collect, obtain, store and process my Personal Data that UiTM provide in this form for the purpose of recruitment processing and administration of UiTM internal usage.

I hereby give consent for UiTM to:-

- a) store and process my Personal Data;
- b) disclose my Personal Data to the relevant governmental authorities or third parties where required by law or for legal purposes;
- c) disclose my Personal Data to UiTM advisers, including consultants, advocates and solicitors for purpose of determining UiTM rights and enforcing any agreement with data subjects;
- d) disclose my Personal Data to any agent, contractor or service provider to whom UiTM may have outsourced services to, subject always that such parties acknowledge the confidentiality and rights of the data user and to comply with the provision of the Act.

In addition, my Personal Data may be transferred within the UiTM and its subsidiaries which may involve sending my data to a location outside Malaysia. For the purpose of updating or correcting such data, I at any time apply to UiTM to have access to my personal data which are stored by UiTM.

For avoidance of doubt, Personal Data includes all data defined within the Personal Data Protection Act 2010 including all data that had disclosed to UiTM in this form.

At the bottom of the page, there is a blue button labeled 'Click to Verify'.

- Login again after PDPA verification to enter student portal homepage
- Click **Update Mobile & Email** to update your email or mobile no.



### 3. How to Change Password

- **Login** student portal
- Click **Change Password** to change your password.

